



MMG Improves Requisition Approval Times by 70%



THE CHALLENGE

- Too many inboxes across many workflow systems
- Approvers are not always at the office, they are increasingly on site, in transit or somewhere in between
- Approvers don't always have connectivity to corporate systems
- Managers need proactive alerts, not more emails
- Approvers need a "walk-up user interface" - for many senior approvers, this is their primary system interaction

SOLUTION HIGHLIGHTS

MMG partnered with IQX Business Solutions to implement OneList Approvals

- Mobile approvals app with off-line capability and push notifications
- Intranet approvals app for desktop users
- 65 workflow scenarios including Service Entry Sheets, Purchase Requisitions, Leave Requests, Travel Expenses and Time Sheets
- SAP-ERP, SAP-GRC, K2, SharePoint, OpenText and other systems
- 500+ users globally
- 2,500+ approvals per month
- 70% improvement in requisition approval times

CUSTOMER PROFILE

- Mining of copper, zinc and other base metals
- 2014 Revenue \$2.48 billion
- Headquarters in Melbourne, Australia with operations in Africa, Asia and the Americas
- www.mmg.com

CUSTOMER FEEDBACK

"A good example of IT delivering innovation."

"I like that this puts my people out in the field, where they should be."

"One of the best, most successful IT projects in my 20 year career. I can't recall a project where people stopped you in the corridor to congratulate you."

